**Mat Warranty**

Appendix A:

This list provides descriptions of what Kleen-Tex determine as manufacturing defects and acceptable cosmetic defects

**Unacceptable defects – these will cause the mats to be subject to claim by customer**

1. Dimensional deviation over ± 5%
2. Border thickness:
	1. for rubber mats 0.9 mm - below 1.7 mm or over 2.3 mm
	2. for 1.4 mm rubber mats - below 2.2 mm or over 2.8 mm
	3. for 1.8 mm rubber mats - below 2.6 mm or over 3.2 mm
	4. for 2.8 mm rubber mats - below 3.6 mm or above 4.2 mm
	5. for 3.6 mm rubber mats - below 3.3 mm or above 4.0 mm
3. Differences in border widths above 2 mm.
4. Border width:
	1. for mats with a 20mm - less than 18 mm or over 22 mm
	2. for mats with 10 mm border - less than 9 mm or over 11 mm
5. Deep grooves and indentations on the surface of the borders.
6. Deep grooves and indentations on the backing of the mat
7. Cuts across the border.
8. Fabric not attached to rubber - the yarn can be removed with your fingers
9. The rubber is not fully vulcanized - after pressing the fingernail remains a trace indention
10. Under cured rubber – rubber can be stretched by hand
11. No Velcro or Velcro attached to the order
12. Labels or markings incorrectly placed.
13. Visible defects of printed fabrics:
	1. Yarn not coloured at the bottom above 2 mm - can be seen on the edges
	2. Dye spills
	3. Excessive frost, stripes, bleeding
	4. Colour inconsistent with the order
	5. Differences in the width of the frames (above 5 mm)
	6. Shifted logo (difference in distance from the edge above 3 mm)

**Acceptable defects** **– these will not form the basis of a claim by customer. These are cosmetic faults and will not shorten the life expectancy or performance**

* 1. Uneven (wavy) edge of the fabric
	2. Yarn/fibre pieces in borders or back of mats
	3. Bumps/ridges on the backing of the mat
	4. Minor surface scratches, lines and indentations on the back of the mat
	5. Minor scratches, lines and indentations on the surface of the borders
	6. Differences in the gloss appearance of the rubber
	7. '' Rainbow '' effect in rubber borders